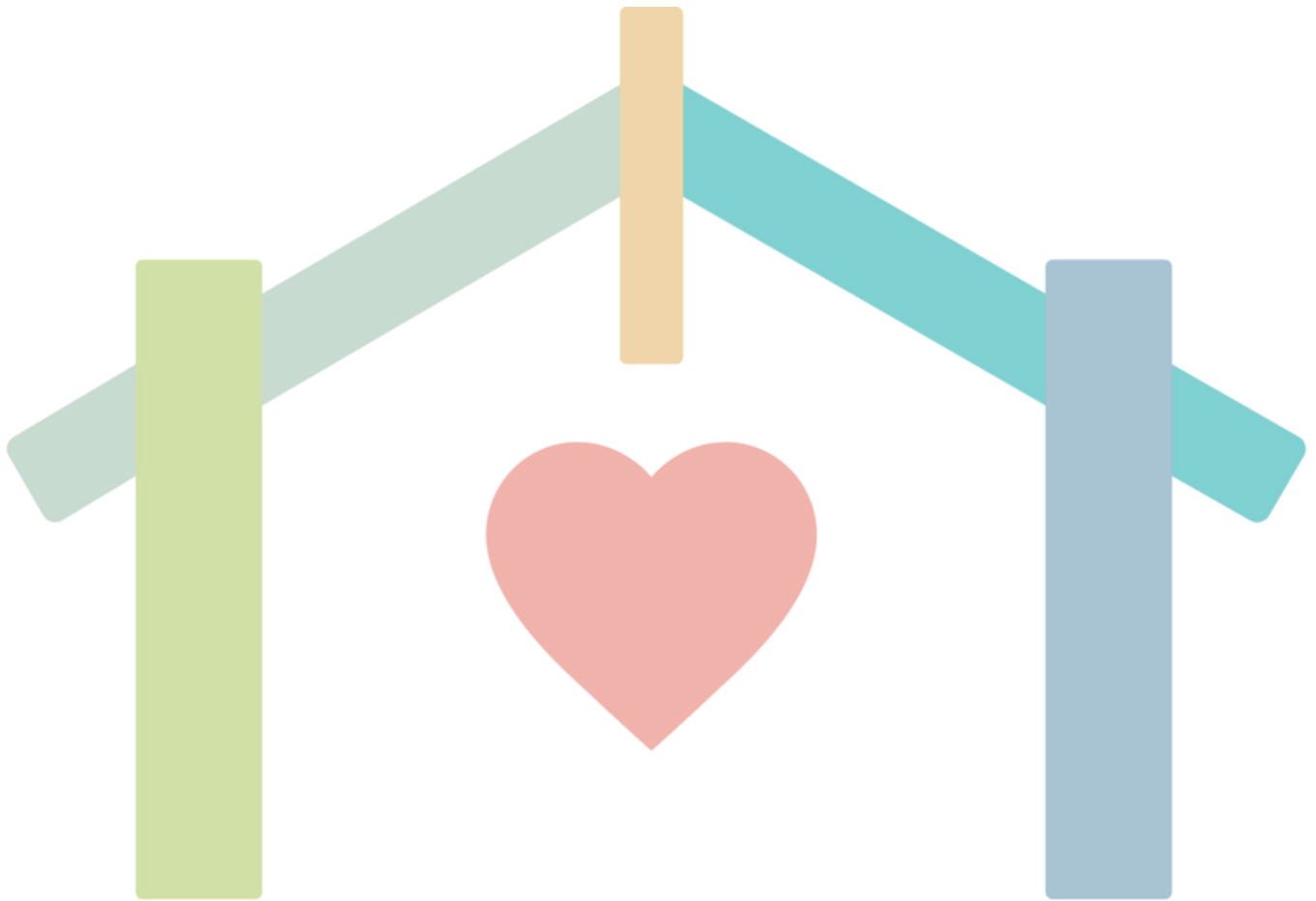


2023 Annual Report



**Community
Governance**

Supporting community
governance in Aotearoa



Community Governance Aotearoa

Supporting not-for-profits with knowledge and
resources to serve your communities

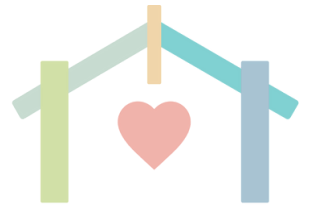


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Community Governance

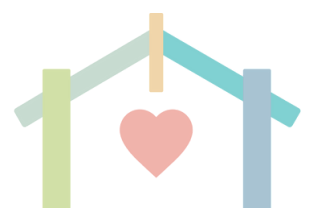
Supporting community governance in Aotearoa

Purpose

We inspire, engage, and provide educational tools and resources to help embed best-practice governance at the board table.

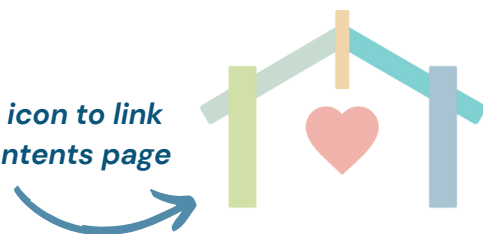
Vision

Our vision is that all community organisations across Aotearoa are well-governed.





Use our where icon to link
back to the contents page





From our Co-Chairs

As a small organisation promoting good governance and supporting grassroots organisations, we are thrilled as Co-Chairs to share in this Annual Report the successes and progress achieved by Community Governance Aotearoa in its first complete year since forming as a Charitable Trust in July 2022.

Together, we have created a space for meaningful dialogue, ensuring that our decisions reflect the richness of our communities and to make a tangible difference in the governance landscape of Aotearoa. Thank you.

A very special thank you to all Trustees for their valued contributions, and to our funders and supporters.

Instrumental in shaping Community Governance Aotearoa's success is attributable largely to Chief Executive, Rose Hiha-Agnew. We are also thankful that Rose was well supported by her team. Ngā mihi nui Jo and April.

Looking forward there is much to be done – he mahi kei tūa!



Kevin Haunui

Tangata Whenua Co-Chair



Prabha Ravi QSM, JP

Tangata Tiriti Co-Chair



From our Chief Executive – Tumu Whakarae

“For grassroots community organisations, investment into operations needs to be paired with investment into good governance practice.”

Community Governance Aotearoa is purposefully raising the value proposition and profile of our not-for-profit sector. Our community are seeking quality, genuine and practical governance support and guidance.

In 2023, we felt the devastation of Cyclone Gabrielle and experienced the cost of living crisis, inflation, funding pressures – it seems never ending! No sector (professional directors or not) are immune to these impacts.

I’m excited to deliver our first annual report and share all the wonderful mahi we do. In 2023, 1,000 new community members joined us, I’ve enjoyed the many conversations and connections made throughout Aotearoa.

Thank you to the many who support us and our 2023 team Jo Arenhold and April McLennan.

Rose Hiha-Agnew

Rose champions our not-for-profit sector, sharing thought leadership that is practical and useful. Rose loves helping our communities grow and thrive.

[Connect with Rose on LinkedIn.](#)





Our Year at a Glance

3,000

**Audience
members – an
increase of 1,000
from previous year**

2,600

**Copies of the
Good
Governance Code
downloaded**

750+

**Registrations for
I love Community
Governance
events**

3000+

**Registrations
received for
2023 events**

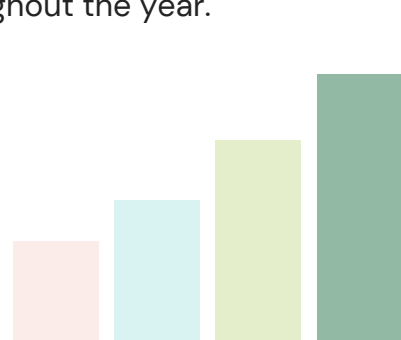
20

**Online and in-
person
workshops &
events delivered**

4,000+

**Social media page
views
(LinkedIn, Facebook,
YouTube)**

Our core team comprises of our full-time Chief Executive, part-time Programme Manager, and part-time Project Coordinator. We are proud to have supported and engaged with so many of our not-for-profit communities throughout the year.

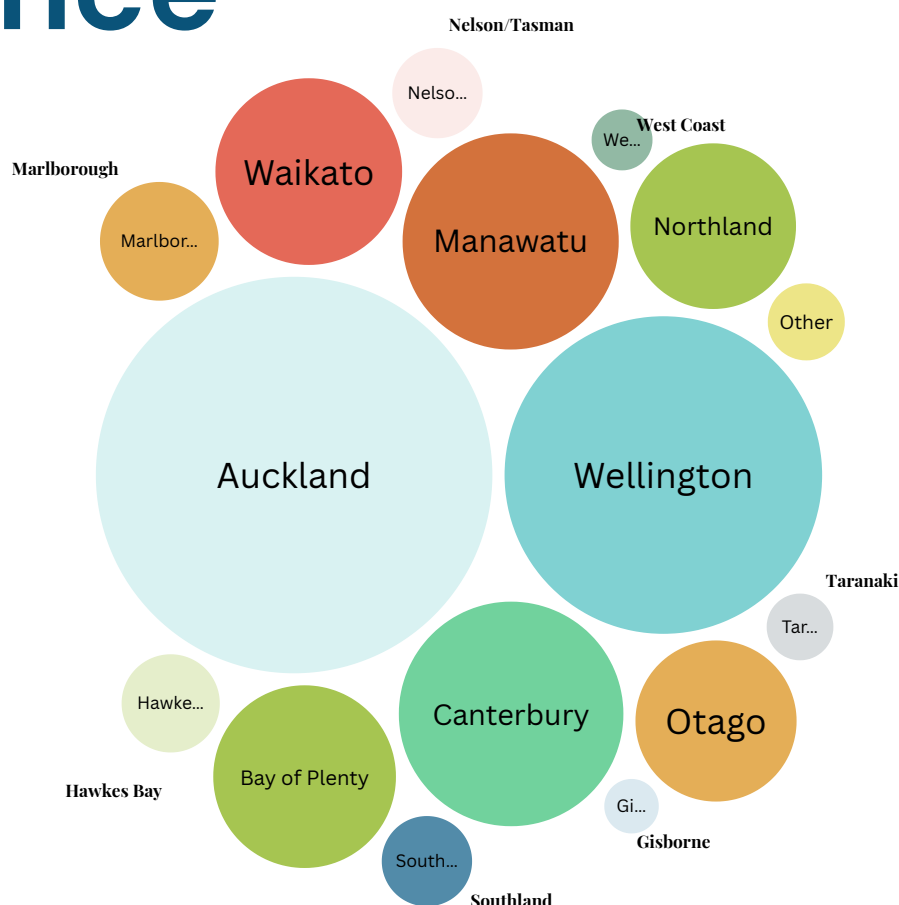




Our Year at a Glance

Our community

Using demographics from our two nationwide online events (750 registrations), our community by region is shown in this infographic.



Our charity report

For our full financials, you can access our [Annual Return](#) in Charities Services. Our Charities number is CC60332

Events 2023	Number of Events
Board Talks	6
Good Governance Code workshops	6
Governance Training Day	1
I love Community Governance events	2
Māori Governance Videos launch	1
Table Talks	2
Trans Tasman Talk	1
Wāhine Māori Governance Networking event	1



Board Talks

Board Talks

Our Board Talks Series continued to gain in popularity over the year. Rose created the concept for Board Talks to share thought leadership on key topics affecting our community sector.

Since Board Talks launched in February 2022, over 1700 people have signed up for our Talks.

Board Talks are a free bi-monthly event for our not-for-profit sector access where sector experts and community leaders share their insights with us. Thanks to Havana Coffee Works for their sponsorship of Board Talks and to all our panel guests for 2023.

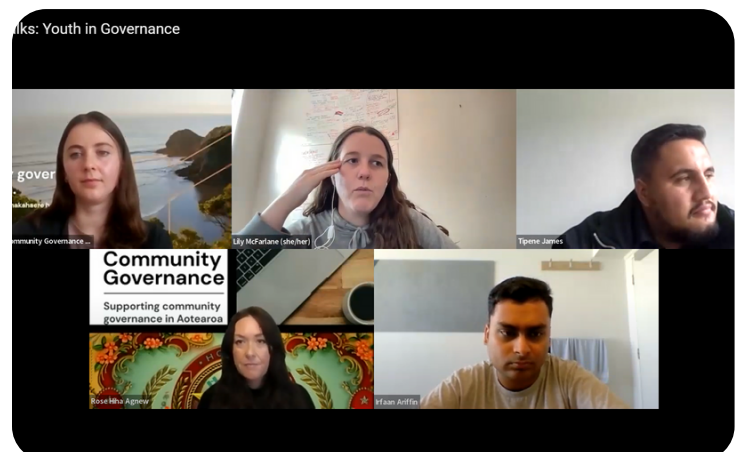
Topics covered in the 2023 season were:

- Chair & Management Dynamics
- Climate Change
- Policies
- Data Security & Privacy
- Youth in Governance
- Wellbeing for Boards

“Really sound presenters with different experiences and perspectives”



Recordings are available on our website and on Spotify.





Our Events

I Love Community Governance

Aligned with the [National Action Plan's](#) Governing for Good Social Campaign, we ran two free nationwide events to raise the profile and understanding of volunteering as a NFP board member.

The online events were held in June and November, and with registration numbers over 750, we saw a clear interest from the sector. Feedback was very positive, with an increase to our website traffic and community engagement following. These events were focused on valuing our sector. Read more about the events: [The results are in: we all love community governance!](#)



"The quality of the speakers was of a level unseen for a free event"

Good Governance Code Workshops

Six in-person workshops were held in May for not-for-profit governors to discuss, explore and develop their governance practice. Workshops were held in Tāmaki Makaurau Auckland, Te Whanganui – A – Tara Wellington and Ōtautahi Christchurch facilitated by sector leaders Rose Hiha-Agnew, Dr Jo Cribb and Susan Huria.

"This workshop was an excellent opportunity to discuss the Good Governance Code with lots of interesting people in what felt to be a non-judgemental environment. It was great to have the guidance of the workshop presenters. I found it very worthwhile"

Māori Governance Videos Launch

[Te Tumu Paeroa](#) and Community Governance Aotearoa partnered to create a series of governing videos designed to enhance the knowledge and skills of Māori trustees. The videos are conversational with tips and guidance on navigating challenging roles as governors. Our launch event received over 220 registrations.

Toolkit videos are available on our website, and Te Tumu Paeroa offer further training modules on their website.





Our Events

Wahine Māori Governance Day

The Wahine Māori Governance Day was a collaboration between Community Governance Aotearoa, [Te Whenua Law and Consulting](#) and the Wahine Māori Governance Network. With 100 registered, the event included whakawhānaungātanga and building strong supportive connections in the governance space. This was a great day, thanks to [Clare Foundation](#) for sponsoring the event.

**“Ngā mihi nui ki ngā kaiwhakahaere me ngā kaikōrero o tēnei hui.
What a wonderful inspiring day”**

Governance Training Day

Our Governance Training Day was designed to provide additional support for participants on our governance mentoring programmes. The training day covered Te Tiriti for Not-for-Profits, Finance & Board Knowledge, Governance & Management, Dynamics at the Board Table. Thanks to Janelle Riki-Waaka from [Riki Consultancy](#), and Mark Copeland from [Great Boards](#).

“Rich and interesting learning. Thank you for making this excellent workshop available and for no financial cost to make it more accessible – well worth the time commitment”

Trans-Tasman Indigenous Governance Systems Talk

A collaboration with the [Institute of Community Directors Australia](#) saw our organisations come together for an online event. Our topic was ‘Indigenous Governance Systems’, co-facilitated by Lachlan Pollock from Australia and Rose Hiha-Agnew from CGA, speakers included Hemi Rolleston, Theresa Roigard and Brendan Kennedy.

Rose and Jo attended the Institute of Community Directors Australia conference and connected with conference attendees sharing the work we do in Aotearoa.

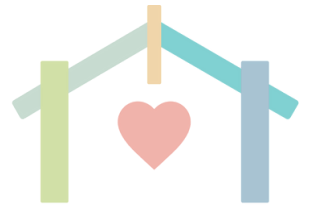
Table Talks

Table Talks was designed by Rose in response to the need for more in-depth discussions for not-for-profits to explore, problem solve and connect. Two workshops, on ‘Strategy’ and ‘Impact’ were led by [Advocacy Answers New Zealand](#). The workshops were free to attend.

These workshops were part of an initial launch for the Table Talk format, watch this space for more to come in 2024!

“(I enjoyed) being able to hear a variety of experiences, levels of engagement and being listened to”





Our Programmes

Tuakana Teina

Tuakana Teina (Mentor/Mentee) is based on the principle of ako (two-way learning) drawing on shared experiences, knowledge and support.

Community Governance Aotearoa partnered with the Institute of Directors (IoD) for a second year to run the Tuakana Teina programme. This collaboration strengthens good governance practice.

The programme is a **National Action Plan** initiative supporting the vision for all community organisations in Aotearoa to be well governed. This programme was funded with a grant from Department of Internal Affairs through Community Governance Aotearoa.

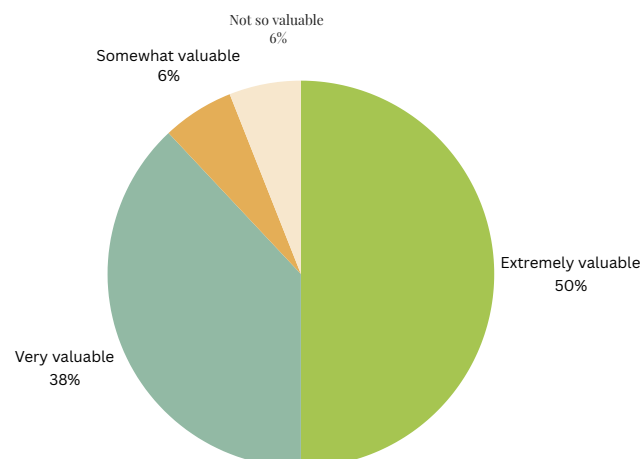
Tuakana Teina has been specifically designed for new Chairs of not-for-profits, and aims to create safe spaces where Teina (mentees) can learn from both their Tuakana (mentor) as well as building strong peer networks with each other.

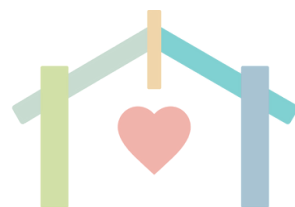
25 Teina were individually matched with experienced Tuakana, and provided access to additional training and resources to support their governance journeys.



“I feel more confident in my role, have a better understanding of governance. I have been able to lead some big strategic conversations, and also ensure we have the right processes and policies are in place. My relationships with the CEO has improved ”
– 2023 Teina

Results from the final evaluation survey showed 88% of Teina (mentees) found the programme to be either ‘extremely valuable’ or ‘very valuable’.





Our Programmes

Nationwide Governance Programme

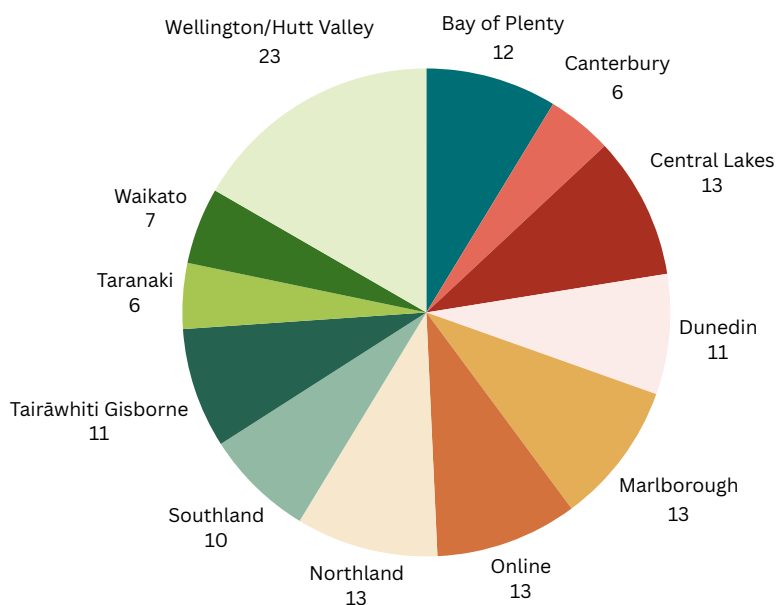
The Nationwide Governance Programme is a collaborative partnership initiated by Community Governance Aotearoa with [Mentoring Foundation New Zealand](#), to help develop the governance skills of our community board members with guided one-to-one mentoring.

135 community governors participated in 2023, numbers and regions represented are shown in the chart below.

Programme mentors meet with their mentees monthly over a six-month period. Programmes are supported at a local level by a community organisation, and we are very grateful for the time they spend coordinating these meetings.

Feedback from the programme has been extremely positive with 94% of mentees surveyed feeling more confident and capable in their governance role as a result of the programme.

“As well as skills I was looking to build, the mentor match also gave me a sounding board every month to talk more widely about my governance experience. Accessing an experienced set of ears with ideas and feedback was so useful for me.”
– 2023 Mentee



Our Community



Governance guidance

Our Chief Executive – Tumu Whakarae, Rose, facilitated and led governance workshops for iwi, Māori organisations and community groups throughout Aotearoa in 2023. Rose co-designed and led Good Governance Code workshops with community groups. Across the year, Rose regularly responded to governance calls and emails, speaking with community leaders dealing with crisis, not so good governing practice, constitution queries, help policies and procedures and more. The team also supports with community queries and gives direction to resources through our [Resource Hub](#).

Social Media

We share our mahi on social media including across our [LinkedIn](#), [Facebook](#), [YouTube](#) and [Spotify](#). With over **4000** page views across LinkedIn, YouTube and Facebook this year, and **656** new subscribers across these three channels, our social media audience grew by **49%** this year.

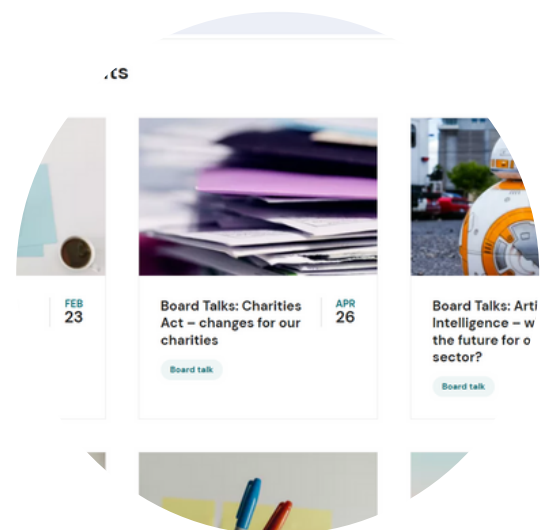
Website traffic

On our website, www.communitygovernance.org.nz our community can register for events and programmes, access recordings and use our '[Resource Hub](#)' for helpful guides and information. Our stats tell us **32,000** users accessed our website this year, we saw **2,600** downloads of our '[Good Governance Code](#)' and **2,400** registrations were made for our events.

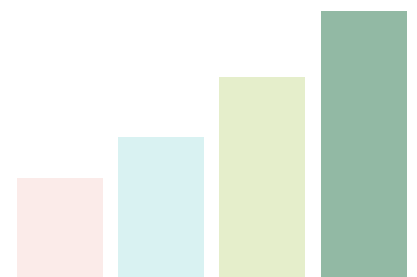
We love working with the team at [Scratch Digital](#), thanks especially to Ed and Lizzie.

"Ngā mihi for your fabulous gift and the great support you give little organisations like ours."

Kete koha of resources

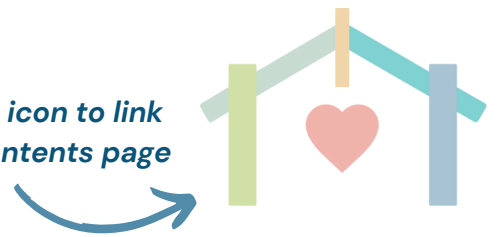


"Thanks to the support of our funders, all of our events and programmes were free or low cost to participate."





Use our where icon to link back to the contents page



Ngā mihi nui

Partners and Supporters

A huge thank you to all our partners and supporters for helping to foster the growth of good governance throughout Aotearoa. Your generosity means we can deliver workshops, governance training, programmes and events for free or at low cost for our not-for-profit community governors. Your support ensures our grassroots communities are getting the training and support they need, to enable them to govern their organisations well.

We are a registered charity and rely on funding and support to provide these services to our communities.

A huge thanks to the Combined Community Trust funders



A special thanks to Department of Internal Affairs for their funding.



Ngā mihi nui

Thanks to the partners and programme supporters we've worked with over the year

- Advocacy Answers
- Christchurch City Council Arts
- Clare Foundation
- Governance NZ
- Grant Thornton
- Havana Coffee Works
- Institute of Community Directors Australia
- Institute of Directors
- Mentoring Foundation
- Ministry of Social Development
- Niche Recruitment
- Philanthropy NZ
- Social Good
- Te Puni Kōkiri
- Te Tumu Paeroa
- Treasury
- Trust Management
- Volunteering NZ

And of course, a special thanks to our wonderful community!

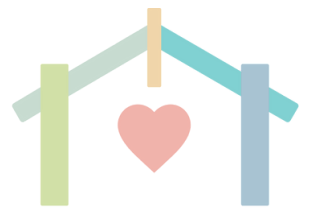
"A huge thank you to Community Governance and to the generosity of the sponsors. Your practical commitment to good governance was amply demonstrated and rewarded with the selection of the wonderful feast of fine people who spoke. They shared so much and equally they value what we do at the local level with their positive encouragement to see how significant our contributions can be to our individual boards"

"It's always so welcoming to be part of these events. You feel included"

"The knowledge shared was amazing!"

"You are very much advocating for and assisting those of us who live in sparse rural districts and would never get to see and hear the quality of speakers, and help us feel very much part of Aotearoa rather than feel isolated in our own spaces"

**Comments from our audience surveys*



Contact Us



info@communitygovernance.org.nz



www.communitygovernance.org.nz

Connect with our team

Reach out to our team if we can help with any of your governance needs. We are here to support your not-for-profit community governance journey.

Community Governance Aotearoa is a registered charitable trust:
CC60332.

